

IT'S YOUR TURN: BE A POLL WORKER - 2007 SURVEY COMMENTS

COUNTY	COMMENTS
Adair	If you volunteer, the local election authorities should at least try to contact you!
Andrew	Was not contacted for training. Very crowded in building and parking lot. Not enough voting booths. Made too long a wait. Workers didn't help voters enough. Too crowded inside and out. Not enough booths. Need 2 books of registered voters (A-L) and (M-Z) not one. There was no flag in the room we were voting. There was such a large turnout some people voted standing up rather than wait for a chair. Some wanted "I voted" stickers but we ran out immediately.
Atchison	I was told I'd be contacted the next time there is election education - I guess they had enough workers this time. I have no desire to claim a party, which was requested of me before I could be a poll worker. I did receive a letter, but the positions are pretty well filled by the same persons usually
Audrain	I was asked to go to a polling place to far out in the county. Plus I have not had any training yet. Training consisted of a very brief review. I did not realize the responsibility of senior poll workers. I must have been the only new person. The other workers were friendly to voters. Our polling place was very inconvenient.
Boone	My local election authority trained me but did not call me to work at a poll. First time judge. Wendy Noren is one of the most organized people I know! Need system to hold all poll workers accountable for being on time and not leaving for extended lunch breaks. I'm interested in doing it again. I took it upon myself to go through one of the two training sessions a second time and that was helpful Well organized. Good group of people to work with. Learned a lot about the election process. This was my first time working the polls so natural nervousness was there. Wanted to be sure everything went ok. Too long a wait for Electronic voting machines. The electronic voting machine was not helpful for the disabled person who wanted to use the ear phones - couldn't hear it - not loud enough. The workday is too long - you should have poll workers in shorter shifts. By the end of the day, all poll workers were so exhausted that mistakes were being made. The very long day is the one thing that would make me hesitate to work as a judge again. The electronic voting machine was not helpful for the disabled person who wanted to use the ear phones - couldn't hear it - not loud enough. The workday is too long - you should have poll workers in shorter shifts. By the end of the day, all poll workers were so exhausted that mistakes were being made. The very long day is the one thing that would make me hesitate to work as a judge again. A lot of voters did not trust electronic machines or were afraid to use. Not much, really. Some comments about not enough electronic voting machines. For some reason the alphabet was divided so that 1st part of alphabet was swamped and last part only 1 or 2 in line. In the afternoon, the exact opposite. I am not sure and hesitate to say. Let me get another election "under my belt". Thanks! {Respondent's name, address, and phone I was contacted by my local election authority and asked to help out at the elections. I took off work to attend two trainings. I was told I would be contacted about what polling place I would work at. On the Friday before the election, I still had not heard from the election office about my polling place, so I called them. I told them if I wasn't going to be needed I wanted to know I wouldn't take time off of work on election day. They told me I would be needed but that they would call me by Monday to tell me my polling place assignment. I took a third day off - election day - but never got contacted by the election authority again. I also never received payment for the two trainings I attended. I am young, 35. I saw this as the first of many elections I would work. Now I am not so sure I'll waste my time and money in the future. The election authority should treat their volunteers

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	better if they want people to help out.
Buchanan	Nobody called me.
	I would very much like to be trained as a poll worker. This is the first year I called.
	I do hope I soon get called to work on election day.
	I stopped in early and everything appeared to be running smoothly. I asked two of the volunteers who I should talk to about volunteering next time.
	She told me to go to the website and sign up electronically. She said they needed more workers in Rushville because many of the current workers were getting older. So again, I want to offer my services at the Rushville, MO election site. - {Respondent's name}
	According to our newspaper and people I know that voted -- all went well at the various polls.
Camden	Everyone was so friendly and helpful. Our talents complimented each other.
	Election day was fun. Everyone knew what they were doing. The longest voters had to wait was 5 mins.
	Voter registration lines were inadequately assigned to alphabetical queues which resulted in excessively long lines for some and short lines for others. Properly trained poll workers could have rectified this problem.
	Please have someone contact us - {Respondent's name, address, and phone number}
Cape	Mentally alert, but 13-15 hr. day exceeds physical capacity.
	I was told originally that they were flexible with schedules and so when I was contacted I told them I had a class at SEMO from 2pm-3:15pm and I could have worked ALL but during that time and I was told "no" I had to be there the entire time.
	I wish that someone would have contacted me. Very much disappointed.
	I had a college class conflict, otherwise I would have definitely volunteered.
	Although it was my first time to work at the polls, the supervisors seemed to be well trained and were very helpful. Good supervision at the polls.
	The experience of the older judges was an important part of it working well. This was my 1st year and I'm sure it will get easier.
	This was my first experience so I have nothing to compare it to. I enjoyed working.
	One poll worker {name} has apparently worked at the polls for many years and knows the routine but she is VERY SLOW. There were four books at the poll where I worked, and it took here forever to look up a name. People were impatient.
	A few wanted to mark only Democrat or Republican as they were used to doing.
	Only problems were with those attempting to vote without registration or wrong place.
	Decreasing hours to less than 8 and dividing jobs into 2 shifts would increase volunteerism markedly and eliminate need for advertising for workers.
	Most workers are retired each with their own health issues.
	Have automatic machines set up and ready to go the evening before.
Cass	I have called several times to let them know of my desire to work and that I am available. I have had previous training and it was satisfactory.
	I was not selected but am very interested in working at the polls.
	I was misinformed about having time to vote. I hate absentee voting.
	There are changes needed at the site but the people were excellent to work with. Older workers seemed reluctant to attempt the electronic voting
	Need more training for exception situations, i.e. voters who registered but are not in the book.
	One of the workers kept going out to smoke quite a bit. Other workers did not introduce themselves for awhile so I had no idea who they were
	Needs better organization. Could not make training -conflict
	I enjoyed the day and the people. It was an eye opener as to what volunteers had to do. Most voters though that they did not have to show ANY ID.
	The voter sign in books need updated to remove deceased voters - use online registration and updating of individual voter addresses - so the

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	updated voter cards with correct polling places are sent timely.
	Several voters claimed to have registered when they applied for a drivers license, yet they were not in the book. The polling location was not set up correctly by 6:00am.
	Lines were not marked clearly enough (alphabet) so some were in the wrong lines. People kept taking the marking pens so they thought they could use their own.
	I work precinct 22 in Pleasant Hill, Cass Co., MO. The building does not have sturdy tables or enough of them to cope with the high volume responses that accrued during the day. The table I was using as a judge collapsed just after we closed the polls. Thankfully. - The phone line does not transmit results. Either replace the line with a data line or cope with us taking the machines directly to the courthouse for downloading. - Since I am (at age 58) the youngest judge it amazes me that the older worker (74-87) are expected to move and set up tables and chairs AND the voting equipment set up the morning of elections. If the deliverly people could set up the machines and all we had to do when we arrived is the certification processes, etc. -Scrambling to get it all done between 5:15am and 6:00am creates unnecessary stress. - The print on the voter signature books is difficult to read (even for young eyes) and should be split into more books, the larger sections (like a letter 'S' or 'M' after the voter records are updated. Many of our voters would ask us to remove some spouse's name because they were deceased or Alzheimers patients in facilities they will r
	I asked to participate in any "after election" discussion groups -for free - to improve the process. Than you for asking my comments.
	-{Respondent's name}
Chariton	There was not a need for my services at this election.
Christian	I was hoping to work but I didn't get the chance. Thank you. I hope I get to work sometime.
Clay	There were several comments from voters re: the lack of leadership by the poll workers dealing w/ those who were not in the book rather than take those prospecting voters aside to work out the problem, the workers made dozens of people in line wait unnecessarily. For those who were on a break from their jobs this was unnerving and discouraging.
Clinton	I would like to work if Clinton County would contact me. - {Respondent's name, address, and phone number}
Cole	Notified after election
Dallas	Most voters were content. We really could have used another booth. But this was high turnout election.
Dent	First time working and the experience of other workers helped me ease right into being able to work easily and with confidence of doing the job
	I would have liked to have had more training for the handicapped accessible equipment.
	None really -- just that for some of the individuals on the ballot (judges), some individuals would have liked to have known the party affiliation of these individuals even though they were yes/no questions of whether the judges ought to be retained.
Douglas	It is a long day. The booth for handicapped was never used and took a loooong time to tear down
	Thought before-hand it would be insufficient but the day shaped up to be just fine
	The polling place was inadequately marked. Some confusion about required ID. The handicapped booth was a nuisance. It took at least a half and hour to tear down. Most people just brought someone with them to help, which makes more sense. If you insist on having one of these things at least make it easier to dismantle it and count the votes. This is ridiculous. Several people brought someone to help them or asked for help. This makes a lot more sense. If you insist on having one of these things, at least make it easier to dismantle if no one used it. There should be a way to

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	<p>simply take it down. I believe our count was one off (less) than tabulated by the machine. It was difficult to watch and make sure that we did not give a ballot to anyone who had not signed in. I don't know what could be done about this. Especially in the busy times. Maybe a stamp on the hand after signing the book? That would be better than an "i voted" sticker but wouldn't keep cheaters from voting twice. Polling place was in the basement. One lady couldn't find it and suggested we place signs upstairs on the doors saying basement. Would be easy to do this.</p>
Franklin	<p>My application to become a Notary was accepted. This disqualified me.</p> <p>Need more booths / machines for large turnout</p> <p>Just went as a last minute fill in so I was not trained ahead of time but overall was okay.</p> <p>Not enough booths / touch screen machines</p> <p>Need to find some way to return ballots without it taking an hour in line. Judges start set-up at 530 am and don't finish until 930 pm for \$95.00</p>
Greene	<p>I was out of town during the training dates.</p> <p>I was contacted 10 days before the election at which time I could not work around the training times.</p> <p>I am a teacher and worked the Aug election.</p> <p>The people I worked with were wonderful people.</p> <p>Worked as disabled machine monitor in small precinct - no voters on my machine - very boring. Training was extensive, felt confident in my ability to provide service if required.</p> <p>One poll worker seemed to think she was the supervisor at our precinct. The experience would have been more pleasant if she had simply done her job without comment. Our supervisor was completely knowledgeable and did a fine job without a lot of commotion.</p> <p>There were rules that I was not aware of, but nothing serious.</p> <p>I worked the handicapped voting machine and had no one use it all day. Directions on equipment all step by step and easy to follow.</p> <p>The man who had the keys was 1/2 hour late; therefore we could not prepare the materials before the onset of voters that came and had to wait.</p> <p>The supervisor (name) I worked with was very knowledgeable and as the day wore on, I felt more comfortable.</p> <p>No sample ballots provided except in newspaper, did not get newspaper.</p> <p>We were thanked for the work we were doing.</p> <p>We need pens that do not roll off the tables.</p> <p>Mr. Struckhoff gave a fine training session and I was able to take notes from his remarks. After I received the packet, all fell into place. Attended training; had no packet to instructions. It was my first time and was told I would be called if needed. I was contacted and sent packet which I studied and felt confident on Tuesday.</p> <p>When packing up and getting ready to put everything together to take to the courthouse I found 2-3 different sets of instructions on what to do and how to pack up and close the polls. There should be only 1 set of instructions, the most up to date, at poll site. also, the instructions seem to be so intricate and long that they are sometimes confusing. I believe we've tried so hard to cover each and every situation that may come out that we've made the simple things more difficult to understand.</p> <p>Instruct workers to do their own job and clearly designate supervisor in charge.</p> <p>I received notice of training but then went to the hospital for a week. Keep me on the list!</p> <p>During election with heavy voter turnout anticipated, it might be beneficial if voters were stamped on the back of their hand once they have signed the voter log books. This would ensure individuals would not receive a ballot unless they had been verified as a registered voter.</p> <p>Most were patient in line. I think only a few persons were complaining. Some people then thanked us for doing the job.</p>
Henry	<p>This is just my second time.</p> <p>Voters were very patient due to the fact we only had four workers in Ward 3 and there were many address changes etc. Also there was a heavy</p>

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	A little more one on one training for new judges such as myself in order to have more confidence in helping. Also to insist that duties rotate during the day so that each person working can fill in anywhere.
Jackson	I was not contacted. I did not get the information submitted in time for this election. Thanks.
	Did not sign up in time, but would like to help next year.
	Very disappointed in process. I was ready and willing to serve.
	I noticed at most of the polling locations the workers were senior citizens. That doesn't seem fair since no one gets to learn how the process really works.
	This is the third time I have signed up and not been contacted or used. I worked one election but the next one I was called for my husband to have surgery and I was unable to go. Maybe that's the reason they don't call me.
	Need to do their job better. I wanted to work but wasn't contacted.
	No openings within my travel distance.
	Wasn't called
	The old folks (supervisors) were awfully set in their ways. My house was right across the street from the polls and the supervisors said I couldn't leave for lunch. I left anyway for 30 min. and told them they could fire me.
	Was not able to reach election office by phone for most of the morning.
	could have used a couple more machines
	The supervising judges at my poll were both excellent! Some time had passed since my training and it was my first time working so it took a little while to refresh my memory at first.
	I had help from other judges who had worked the polls previously.
	I worked with a good group. All workers were very capable both physically and mentally which is important.
	Although most of us either were relative newcomers or rusty our supervisor made it easy and as enjoyable as possible. First time judges should
	It was my first time working the polls and I enjoyed being of service more than I thought I would. No comment on training.
	I found the election board employees to be hardworking and committed to a fair election.
	I went to training but was unable to work because of being ill. Training was good.
	On the job training is the best training. The ballot counter kept spitting the ballots back. Many suspicious voters that though there was conspiracy of some kind.
	The voting machines sometimes would not count the votes, not enough training was given. ID was asked for and voter was refused for not having it!
	Interest in more electronic voting. Some confusion as to poll locations.
	Complained about showing picture ID
	Our poll was busy and there were often long lines to check in. It might be best to reconsider dividing the alphabet into 3 parts instead of just two.
	One machine broke - where the voters were not allowed to put their ballot in the "scanner" they could only put in black box - one person complained that she didn't think her vote would be counted.
	There were no voter complaints at the poll I worked, but there were plenty of problems at the poll my husband voted at. It was poorly run - many rules were broken and there were very long lines.
	Either more lines or break the last 2 up at G-R, S-Z. Otherwise most were happy except about the new voting machines.
	Confusion between Kansas City and Jackson County Election boards. Not enough operator answering phones for help. Some workers required identification. Bad location of polls
	Basically they were all looking for a change in government. I talked to a lot of people, a lot more seem to be interested. Even though I've never worked as an election judge before I have developed a great passion to try to do whatever I can to help right some of the wrongs of federal and local government. Also to help in anyway to do a good job at whatever my assignment may be.

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	Get rid of the old folks.
	at my polling place in south Kansas city things went fairly smoothly but it was way too crowded and people were squeezed together at a table which didn't allow much privacy.
	I made a follow-up call to my election board, which was never returned. I left a detailed message. These people need to be accountable for their incompetence.
	We need to require photo IDs. I believe more than one individual voted at our location under someone else's name. - Each polling location needs a computer set up to verify a voter corrects. We need more judges and perhaps some could work half days. - Training could include role-playing difficult situations likely to occur on election day.
	notification to volunteers whose services are not needed would be appreciated.
	Make sure the software works in the scanners - test it on a larger scale than just 3 or 4 ballots. The software quit working after 8 votes.
	It is extremely important that poll workers are physically and mentally capable of doing the job. They must be trustworthy and have a good memory. I have worked the polls as a supervisor for voter 10yrs. And have seen elderly people working who are not really capable and make many mistakes. The majority of these are Democrat workers. Case in point -- John Knox Village poll workers.
	I think instead of using the sticky numbers for each voter, that the sticky numbers should only be used for those who are not registered at that particular site. I may not be saying that quite right. But for all those that are on the list for that particular poll or site than numbers should accompany their registered info, it would be less time consuming.
	my polling place that I voted at seemed very unprepared. They had the votes all mixed up and many people had to vote over after they figured it out. There were 2 districts crammed into one tiny place.
Jasper	We had more voters than anticipated - ran out of ballots - machine for seeing impaired didn't work properly. I enjoyed working the polls but did not enjoy working the machine. It was a very difficult piece of equipment.
	For the most part, voters were impressed.
	My personal opinion regarding the machine I was responsible for is that they should have only a few located centrally in the county instead of one at each polling location, and then provide transportation. For our poll only one person asked to use it. But after they found out the process and time element involved they chose to have the person with them fill out a ballot for them. This machine was a huge waste of taxpayer money, and I believe the Secretary of State should do something about this.
Jefferson	Not contacted. Very disappointed.
	I was disappointed that I was never contacted. I can hardly believe that there wasn't somewhere I could have helped. I would like to work the next presidential election.
	I always hear that you do not get enough registered Republicans working at the poles. Now I know why you don't contact us even though we request to work.
	was not asked to work polls this past election
	It feels good to see democracy in action.
	Luckily I had a partner and between the both of us figured how to assemble and disassemble the touch-screen and parts. Surely there's an easier and quicker way. The 3 of us had to take turns lugging that thing at least 1/4 mile to the fax machine and when we got there it didn't go through
	It was poorly organized. No one got information until last minute - whether veteran worker or first-timer.
	I had a wonderful time working cooperatively with my bi-partisan team. I was pleased that I was not forced to sit through hours of training since I learn very quickly.
	I was a roaming DRE technician doing troubleshooting at various polls. Everyone was very nice and grateful for this help! There were still some problems that we encountered that weren't covered in training, but we had someone to call for over the phone assistance while in the field

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	Went through training on new voting machines, but didn't go over any general processes, procedures, etc. However, since I was working with experienced supervisors everything went well.
	We were understaffed because no Democrat supervisor was confirmed before hand. There was a woman with a very serious complaint and we could not help her. We had no form to register her complaint and the problem could have resulted in a different voting station's results all being thrown out because they were not following fair voting practices. Voters privacy was not being protected. There was very little training. I felt very unprepared if there had not been one veteran poll supervisor we wouldn't have gotten anywhere!
	I have no other experience to compare to. I found out the night before that I was supposed to work the next day (no training).
	Did not have any training. I had a conflict I had worked the previous election.
	I have experience as a corporate trainer. The training I received was totally inadequate.
	For new volunteers, training is not adequate. I have volunteered as a supervisory judge for three years and the training has served as a review. New workers need additional time to learn everything.
	Boy it's busy! What number am I? Has is always been this busy? (We had about 100 voters per hour
	Definitely could have used more training on touch screen machines - 2 is not enough. Voters were very unhappy we ran out of ballots at 5:30pm certain parts of the alphabet had much longer lines at times; parking outside the school was a bear.
	Not enough parking - it was at a school and the lot was full from staff vehicles
	Unfair that some people moved ahead in line and practices should have been posted. "They changed my voting place and I don't know where to go."
	Not many complaints except for parking problems.
	Not anything major I can recall.
	Ran out of ballots about 20 mins. After polls opened. Long lines for the 1 electronic machine. More ballots were delivered.
	Most had positive comments about their experience with the touch screen.
	I would love to work at the polls. I just was not contacted. Maybe next time.
	long lines. With only 2 books, we had 2 lines and the line for first part of alphabet was much shorter. The ones in long line didn't like that people that came in later than them didn't have to wait as long.
	Why are damn foreigners allowed to vote. If you can not prove who you are why should you be allowed to vote. {Respondent's name}
	We had 2 books. Unfortunately, most of the voters were in the l to z line causing a long wait. They became agitated when individuals walked right in and voted in the a to k line. Four books would prevent this problem.
	Maybe we could have split shifts, as was last time. I would like for the VFW in Cedar Hill to be another polling place. People were upset with the changes and moving to this polling place. The VFW claims they would lose money from Bingo not being played that night. Maybe they could change the Bingo day to Thursday instead of Tuesday. Either way there's way too many people traveling very far in this section of the county to vote.
	I have much more confidence in our incoming county clerk.
	My observations surrounding the November 2006 elections in Jefferson County - 1. I had a hard time volunteering as election judge. First I went to the Jefferson County website, where I clicked on the link to volunteer as election judge. That link took me to the state site where I signed up. But a month later, apparently my name had never been forwarded to the county folk. I finally got my name in the pot when my wife was called to ask about being an election judge (which she had done previously). They appeared to be having a tough time finding people to work the polls. Which is no wonder, if volunteers like me were getting lost in the system! 2. I was pleased to see that two judges at each polling place were especially trained in how to use the new electronic equipment. This was a good move. 3. I was pleased to see that many of the 'old fogies' were being replaced by younger folk who could still hear, see, solve problems creatively, and be pleasant to the voters. I felt that all the members of my team were dedicated, hardworking, and trustworthy. 4. There was a BIG customer service problem when it came to folks who weren't listed on the rolls. We had to call in to the office and then wait up to an hour on hold before we could tell these poor voters where to go! I suggest that we have our own database at the polls for looking these people up.
	5. If the schools could take the day off, or have everyone park somewhere else (including the poll workers) then there would be enough room in front

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	<p>of the building for voters to park. 6. Basic supplies were not sufficient: Our touch-screen machine ran out of paper and our pens for the optical scan sheets ran out of ink. (I made a trip to OfficeMax midday to keep the lines flowing smoothly.) 7. Signs telling folk which line to stand in need to be placed up high. Placing them on the front of a table does no good when there are lines! I suggest putting such signs on stands -- and some ticket-line ropes would be very helpful too! 8. The lists of registered voters should be bound in a larger number of smaller booklets so that they can be re-distributed among the lines as needed. Different parts of the alphabet showed up in large numbers at different times of day -- and then felt discriminated against because their line was so much longer than the others! 9. My team was able to speed the lines along by setting up additional stations for filing out ballots at tables, rather than relying only on the stand-up desks designed for this purpose. In short, I feel that this past election went very well, but that there is room for improvements in 'customer service' to the voting public. In particular, I hope that future election judges continue to look for ways to make it easier for the public to vote. Many of the 'old fogies' mentioned before take the attitude that nothing can be done; people will just have to wait, or not vote! Whereas me and my younger teammates felt instead that it was our job to creatively think of improvements to the system. I look forward to working the polls again in the future. I'd even be happy to be a supervisor, should you need one. (I worked as one of two technical experts at my site this last time.)</p> <p>It might have been better if we had some sort of identifier (uniformed shirt, badge, etc.) that identified us as poll workers when we went to the polls for troubleshooting the DRE machines so folks didn't think we were just a regular "joe public" walking in off the street asking if they needed help.</p> <p>It would be nice to have pre-made signs with letters that match the books (i.e. A-F, G-J) etc.</p> <p>Possible to make election days longer, like maybe two days instead of just one, or maybe hours longer for main elections. Voters did not receive any paperwork from the state on where to vote.</p> <p>I was proud to be part of the experience but disappointed at how little preparation I was given. I had one two hour training session on the touch screen and told there would be further training the week before the election that never happened. A second set of the election roll books would have been helpful because if a voter had an address discrepancy or problem the appropriate book was taken aside with the supervisor and other voters listed in that book would have to wait while the conflict was dealt with. We ran out of pens and had to buy more because the ink ran out, we called to have more delivered but they never came. Specific poll workers should be designated for special needs voters: disabled, elderly, curbside voters. And specifically what kind of "help" we were supposed to allow. We needed some kind of form for unhappy voters so that they could register their complaint in writing so they left satisfied. I was personally unable to vote because my voting place was changed after my poll working station was scheduled for whatever reason could not be changed. We were too busy for me to leave, even to cast my vote or take a lunch in good conscience.</p> <p>My observation at the polls: Not enough training, no organization in polls. Some voting places were too cramped and not enough room. No one was directing voters. I think my polling place was too small even for 50% less voters. I was next a 1st time voter. I don't think she had a good experience.</p> <p>We ran out of ballots again in the afternoon. Then we used photo copied ballots for the rest of the day. I believe the ballots should have been checked before they were delivered to the polling place. We ran out early because we had the wrong ballots. Supervisor was unsure of what she was doing before the polls opened and after the polls closed. She maybe needed more training. Could use more people to man the phones. When we had questions or problems we could not get through. We waited up to an hour a couple of times to get through on the phone.</p> <p>I was very disappointed that my local election authority/clerk did not even call. I was willing to go almost anywhere in Jefferson County to volunteer, yet I was never contacted. When I didn't receive any notice about training, I called Secretary of State Carnahan's office. I was told that I was on the volunteer list and they would contact the local election clerk, etc. and ask them to call. The local election clerk never did call. The poll where I voted was swamped and could have used more help. I just LOVE seeing my tax dollars work so effectively!{Respondent's name and address}</p> <p>I would like to when asked. I was not asked this year.</p>
Laclede	<p>I was contacted but was not needed this time.</p> <p>I never realized how much was involved. It was a real learning experience. Actually working at the polls was the best training.</p> <p>The main problem was voters who did not know where to go to vote. Voters did not know they had to reregister if they moved to another county.</p>
Lawrence	<p>My name was on the ballot.</p>

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	When a voter was sent from one polling place to another, several times the proper form was not sent with the voter
	Not sure based on unpredictability of my son's health and my future employment.
Linn	Person in charge {name} did an excellent job in coordinating everything. Election day was a breeze due to experience of {name}.
Macon	not even minimum wage \$75 for the 14 hour day and the 1 hour pre day training poor pay!
	I know that I've only had the one day but it seems that many are committed to the community and willing to teach non partison a good thing.
	I felt like the process could have been easier for them if they knew they were required to have ID before they entered the building.
Moniteau	It was after election that I sent my name in.
Morgan	I worked both primary and election day as an absentee judge at the county clerk's office so no prior training necessary, only verbal instructions day of election.
Newton	I was contacted by the county clerk, however after she asked me if I was a democrat or republican, and I responded Democrat, I was never contacted again.
	Kay Baum and her staff provided excellent training and support. The large turnout was manageable thanks to their efforts. Election day was hectic, but the poll worker training prepared us well. We needed more hands and more tables for voters, but poll worker confusion was not an issue.
	Elderly voters did not like the "complete the arrow" style of our ballots. Some voters felt the ballot was too long. Voters wanted a larger polling site to make the whole process faster.
	For election with a large turnout assigning two additional poll workers would facilitate curbside voting, verifying registration with clerk by phone, and would allow poll workers a chance to use the bathroom without voter disruption.
Perry	All positions are full at present.
	friend is a poll worker in illinois. He enjoys work and convinced me to give it a try. I'm looking forward to training and opportunity.
Pettis	I initially contacted the SOS office not the county clerk.
	I don't think I signed up soon enough.
	It didn't seem to go as smoothly as it has in the past. Not enough pens to mark ballots. Table was very uneven. The workers just didn't seem to be prepared.
	the site should be ready for voter. Ample equipment, neatly organized, stickers passed out. Could remind other people to vote when they see you wearing an I voted sticker. I know this sounds petty but when the voting place looks nice and everything runs smoothly it gives people a better feeling when they leave.
Phelps	I think I called too late. I believe someone called needing to know political party. It is Republican.
	I probably did not sign up early enough.
Platte	Once we were set up and functioning there was nothing to it. I worked with the electronic machine and felt I should have practiced with the set up a second time. We also had a paper glitch while setting up and had to have another roll brought down.
	most voters thought we were an efficient , well set up site with enough workers to keep things flowing smoothly. All but one voter loved the electronic voting, even those who timed it out! Several friends who worked other sites said they did not have enough workers for the large turnout

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	such that were all exhausted and voters complained about lines and wait time. my own polling site (not the one I worked) does not have enough parking for the number of voters and this led to many complaints and a number of voters who left without casting ballots.
Pulaski	I was contacted and they asked if I was Democrat or Republican because they said they had to know. After I answered them they never contacted me again
	Most voters were happy the books were broken into 4 and not three and the lines were not long.
	I noticed that the "No Electioneering within so many feet of the door" rule was NEVER enforced
Shelby	I was contacted when I first signed up but told they had enough workers for Aug. Then right before election they called and said they could use me after all. I had a doctors appt. I couldn't cancel and I never heard from them again.
St. Charles	I did not want to work as the only designated part affiliate available
	My only complaint is there obviously weren't enough phone lines at the St. Charles county election board. I was cell phone judge. I made
	My role: cell phone clerk. Role is not supported adequately by local election authority. If cell phones will be used in the future, there must be a way
	to support it more effectively. Much of the day consisted of me hitting redial on the phone to reach a busy signal. At many times throughout the day,
	I had one or more voters waiting for information. Voters become upset and agitated that I could not get through which is unfair to the clerk. Judges
	at the tables send all the problems to the phone clerk. Clerk (phone) role taxing. I had 6 voters between 4-7 pm. One of the voters waited 1hr
	45min. During this time period, I was never able to reach the election authority.
	I worked at the orchard farm precinct 4. it was very slow.
	I was unfamiliar to the point of comfort in terms of handling provisional ballots, voter transfers, etc. Opening and closing was also confusing.
	Need better clarification on how to handle write-in ballots; difficulty getting in touch w/ county office to clarify voters with changed addresses.
	Lots to go over...little time spent.
	I was a roaming DRE technician doing troubleshooting at various polls. Everyone was very nice and grateful for this help! There were still some
	problems that we encountered that weren't covered in training, but we had someone to call for over the phone assistance while in the field
	Great experience - BUT a MUCH too long day. A little more hands-on before election day would have been helpful. The documentation for DRE
	machine could use improvement.
	A+ experience. I was excited to and am anxious to repeat. Excellent teamwork from experienced poll workers helped my first election experience - a
	very positive one. It helped to be paired with a few seasoned workers
	Not ample training, a long period of time maybe use shifts - not all judges were clear on some of the rules (telling counters # of voters) I was a
	"supervisor" with no prior experience and 1 day of training.
	Some frustration with not being listed on poll roles.
	The only comments were about the layout and not enough lighting. The election went fine though.
	I believe more voters were expecting to use the touch screen electronic voting. It is a much easier process and takes less time when they have a
	fake ballot to look at while waiting.
	Many folks were not ready for electronic voting and were pleasantly surprised when they received a paper ballot. The only complaints I received
	were because one of the poll workers was especially loud and distracting.
	Two precincts in same location -should be split - there are enough locations this could be done.
	Our polling area was at a high school; guard at entrance stopped everyone for credentials until we went to office. Office should have prepared guard
	prior. Too many activities after school led to few parking places and some people saw the full parking lot and assumed there were long lines and did
	not vote or were surprised when they came in.
	Happy by how smoothly and quickly we got people in and out. Not enough help at court house when you needed to call in. Tried calling for an hour

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	and a half before getting somewhere.
	Did not know where they were registered to vote
	I was a cell phone judge. I made approximately 25 - 30 calls and never got through. I phone was rendered useless because the line was always
	2 precincts voting at one location, became confusing at times. Some suggestions would include the ability to call a number and be placed in queue
	(hold) until someone is available. Would it be possible for election judges to have access through an online source such as laptops or PDA? Self-
	serve. It would also be suggested that everyone shares this responsibility - exception the supervisors. A rotation throughout the day may work.
	Perhaps if there was an electronic site for voters to check that they are listed in the proper precinct or if at all.
	We need election reform. How about no political signs on election property?
	It might have been better if we had some sort of identifier (uniformed shirt, badge, etc.) that identified us as poll workers when we went to the polls
	for troubleshooting the DRE machines so folks didn't think we were just a regular "joe public" walking in off the street asking if they needed help
	The DRE paperwork - First off, the instruction for setup and closing (especially with the pictures) were adequate, but hard to use due to the
	enormous size of the instructions. With printing on front and back and 8 instructions per page I would suggest something that can be held in one
	hand with just a few instructions per page. I had a blind person come in. I remembered to attach the screen reader and the earphones but I didn't
	remember until she left (I had assisted her with voting) that I had to program a different type of ballot for her. I would suggest a revised set of
	instructions here too. Perhaps have a page that works through a handful of scenarios - something quick that would have reminded me about the
	audio ballot. Were were told during training to have someone else read from the instructions while we set up the machine. In practice, this turned out
	to be a ridiculous notion, every other body in the place on Election Day was busy with their own tasks. Thanks for asking
	Absolutely looking forward to working again! We had an automated booth for the handicapped voters. People were confused about what they heard
	in the media about automated votes and many were distrustful of paper ballots if we were supposed to be automated. Wondered if their vote actually
	got counted. We were so busy this day it was near impossible to take bathroom breaks much less lunch break. Dinner break was non-existent. Next
	time I'll know to pack breakfast, lunch, and dinner. Our site was not very accommodating. During training it sure seemed as though we would have
	enough extra to sub in and out for breaks. That was not the case. The only way it could have gone smoother was for the school to have prepared
	better by alerting the guard to waving on voters in the beginning instead of asking for drivers' licenses. The school had many activities scheduled
	after school and people kept walking between our tables and voters to get to wrestling practice, 7th grade parents meeting, band practice, and
	marching band making things unnecessarily confusing for voters and taking time from our registration duties asking us where various activities were.
	If they insist on having multiple
	activities and not stopping for one day, then they need a representative out front telling people where they need to go. That was frustrating and time
	None really. Our lines flowed well. Most people were very understanding when they found out they were at the wrong voting place. The telephone
	helped. I was able to call in and get the proper place for these individuals. It would be helpful to have more telephone lines open during voting time.
	I received a busy signal most of the time. However, when I did get through, the people answering my questions were very knowledgeable. Thanks
	for a good experience.
St. Francois	I felt I was put on the spot and taken advantage of in regard to how lunch was handled. I was also told what time to put on record for when I arrived
	when I was actually earlier. I felt like I needed more hands on training with the bookwork prior to election day.
	Everyone did a good job helping each other. The people that worked before helped a lot.
	No judge at the polls knew about the electronic voting machine to a degree to fully explain to voters.
	This was my 2nd election to work and I was supervisor so it was nerve racking but everything went well. I think no matter how much training I had,
	the anxiety would still be there because it's a lot to deal with, but the courthouse is there if you need them.
	It took a lot of time for some voters to find out where they could vote. One couple was there 1/2 hour. The supervisors didn't know how to get the
	new voting machine to work.
	Most were please at how smooth it went.

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COUNTY	COMMENTS
	<p>Couldn't vote a straight ticket</p> <p>More booths, and a better and faster system to validate address changes and name changes.</p> <p>We had more use the new voting machine and they liked that. We had several voters this time who have voted in previous elections that were not in our voting books for some reason this time so we had to call the courthouse and make sure they were at the right place which took up a little more of their time and it should not have.</p> <p>In response to a newspaper request for poll workers last spring, I signed up online to be an election worker. No one ever contacted me. This summer a friend who is an election worker submitted my name, phone number, etc. Still no one contacted me. My conclusion: Missouri (or I should say St. Francis County) has no need for competent, intelligent, able-bodied workers for elections. If this situation should change here is my information...{Respondent's name and address}</p> <p>I think every registered voters name should be in the book. I'm not sure why this election we had so many that weren't (but that were in previous</p>
STL City	<p>They called a week before election; I signed up 3 weeks prior to this - already had plans for Election Day.</p> <p>was not able to get to the training session because of a schedule conflict</p> <p>i have been a registered voter since 1974 and voted routinely in every election.</p> <p>I just showed up and worked.</p> <p>She called the day before - with better notice I could have had more timing options</p> <p>Other poll workers sometimes surly; Board of Elections often busy signals.</p> <p>Other volunteers were not pleasant nor educated on the process and were difficult to work with.</p> <p>Bad training; insufficient manpower</p> <p>Polling place was very disorganized. Individual who put herself in charge did not go through refresher training and appeared to not know what she</p> <p>I appreciated the training but we did not anticipate the high turnout. Also the location was a school that was in session and all of the bells were distracting. We also did not have enough machines</p> <p>I only volunteered for free handing out flyers outside. No one ever contacted me about election judge training. I would work again only if I could work as a paid election judge.</p> <p>Although the election didn't contact me. I have a friend who is a council woman and told me where help was needed I thought it was a great</p> <p>No training, but I was fine because others were well trained</p> <p>Extremely busy - needed more touchscreens and another worker.</p> <p>Not very organized</p> <p>Technical specialist training was ok, but I wish I knew election process better.</p> <p>The change of name/address process was confusing at first; then with experience was ok.</p> <p>The training was disorganized and the worst PowerPoint presentation I've ever seen.</p> <p>"Dept. of Motor vehicles was supposed to change my address." "Never got card." "I'm tired of waiting on the machines."</p> <p>Most were friendly to me outside.</p> <p>Lines were not great, not a good sense of order. Touchscreen took too long</p> <p>Long lines - paper faster than machines</p> <p>1. Lines too long 2. Forget the electronics that's a lot of money to spend when we don't even have good public schools in the city. Very valid point I</p> <p>Observing supervisor confirmed training and all was simple after that.</p> <p>No complaints, people working with me made for a very pleasant day, which made the voters have a great day.</p> <p>Lots of problems with registration records not updated to current addresses. Also touchscreen voting took far too long!</p> <p>Note: I received two copies of this survey (and two letters earlier). Please be more frugal with the state's (my) money and check your database.</p> <p>1. Use the touch-screens for handicapped only - they are too slow. The optical scan ballots are very easy to understand and use. 2. A flow chart</p>

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	showing what kind of affidavit for each situation would help enormously. 3. too complicated a procedure - simplify the judges job. Instead of touch-screens for voters get touch-screens for judges and eliminate the voters books. Have people sign an electronic signature machine and judges could use their fingerprints to authenticate it.
	Polling place needs more stations for completing paper ballots. Voting machines took too long, always had a line of voters waiting. Voting machines were very unstable. Had two but one broke half way through the day. Should be maximum age limit for poll workers. Our admin. never showed up and only one of the ladies in charge knew anything about the forms. Traveling judges allowed people to vote even though we had no record of that persons registration.
	The election commission should consider reviewing the people much older given the highest positions of an election worker. I saw first-hand in-fighting among workers and others taking the position they didn't have to work, because they would still be paid. I believed this election was so important no one should have been present for the money. There was another worker who took 2 hours for lunch. I was happy to be there but I was stunned at the behaviors of some managers and poll workers. -{Respondent's name}
	Was very disappointed that I was never contacted. My company, A.G. Edwards, was encouraged to participate. Asking people to volunteer and clear their schedule-only to be not contacted is unprofessional and makes people not want to volunteer again!
	One of the judges told me she would see that I got paid. I haven't received that payment yet - I'm wondering about it.
	It would be nice if I would work at the polls for a half day. It's very difficult for professional people to commit a whole day to the polls. Many of my colleagues would have like to volunteer as well but the schedule had no flexibility for that. You would likely get many educated, literate, upstanding professional volunteers if there was a bit more flexibility, Thank you!
	Electronic voting machines were well received and embraced by too few in number. Many who wanted to use them could not because of their limited availability.
	Robin, Hope you read this! I realize you are not a resident of St. Louis City but why do we spend money on these electronics when we don't even have a good school in the city. If the family can afford private schools, then only can/will they move to the city soon. That might not be the case and then the city will be much worse off. I've lived in the city 25 yrs. and I think it's sad that the public schools are so poor - when I was a little girl they were top notch - so were the teachers who really cared. And by the way, why can the apartment landlords/tenants get by with trashing our neighborhoods? They can put carpet, furniture, whatever out by their apartments but if I am a homeowner and did that I would be prosecuted/fined. What's wrong with the political system in the city of St. Louis? I love the city, but I always tell everyone, don't move here unless you will send your kids to private schools. Isn't that sad??? Let me know what you think, Robin.
	I think the people from the local election board need to follow up with us.
	I signed up to work after seeing the article in the St. Louis Business journal. More young workers are needed and my generation is ready! Being able to work 1/2 days would be better for most people. - {Respondent's name}
STL County	I was not able to commit to the long hours required.
	I was contacted the day before the election and need more notice. Had no training.
	It was a long day, but who cares. I love doing it.
	I live in South County and was called to work in North County, 45 mins. Away from home. I would work if it was closer.
	I probably did not sign up soon enough.
	I wanted to work half a day only.
	Couldn't give an entire Sunday to training.
	Was contacted the day before the election to come in for training. Had no time to change work schedule and training was only held during the day.
	Considering the need for poll workers, I find it absolutely ridiculous that I was not contacted to volunteer.
	It is too long of a day...4:30am to 7:30pm. I would work if I could do 1/2 day.
	Would not allow me to serve because I would not declare myself. I have never voted in a primary. I vote for the person not the party.

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	Perhaps because I said I had no car, the board tried and failed to find a place near my home.
	Could only offer me stand-by (no site confirmed)
	I have children who need to get to school. I would prefer a half day to take care of my kids.
	I was contacted by someone to verify my information; was told I would be contacted again but never was.
	No one ever called me to set up training. I called them twice.
	Even though I didn't get to work or even go to training, my messages were returned promptly!
	Since my expectations was it would be a long day and it was my first experience, it was actually a good one.
	First time poll worker, I had a really rewarding experience and I would do it again.
	The main problem is we were short a person.
	Space too small, no one to relieve for breaks, lunch, etc. Needed one to two more people so that the older folks working could take breaks, lunch. I am 39 years old and had no problem doing double-duty while an older person went to restroom, lunch, etc. But, the older people could not keep up with the double-duty and made a lot of mistakes and had very long lines of voters. I strongly recommend having at least 2 more people to serve as floaters. Thank you for allowing me to voice my opinion!
	Was not explained about the distance that people passing out pamphlets had to stay back from the voters in line.
	We ran out of ballots; only two of us showed up for our precinct. We had 845 voters.
	I started work at 445 am and finished at 930 pm. A roving supervisor found a doughnut and 1/2 glass of liquid when he learned we had not had a lunch break!
	Poll workers made it much worse than it needed to be.
	It was my first time and it was a good experience
	445am - 8pm is far too long with poor seating. Quality of performance suffers and makes work less attractive for next year. Missouri ID laws makes process tedious and frustrating for both voter and worker.
	needed more electronic voting machines, many voters had been incorrectly removed from polling lists
	I worked almost 20 hours and didn't mind, but my complaint is that it took way too long to get my check, we should have been paid that day
	This was my first time as an election worker and it was a good experience, but due to all the issues on the ballot I don't think anyone expected the staggering amount of voters
	18 hour day, low pay and contradictory instructions make for poor morale
	I loved working the polls. I would do it again. We had 433 voters. It was great. Thanks for letting me be part of it.
	Best crew I could have worked with. Awesome!
	An incredibly long day, and too few workers for a busy day. (no lunch breaks and barely bathroom breaks.
	Supervisor didn't seem too comfortable with the amount of training he received.
	Touch screens are great and work well if the ballot is short.
	Polling location was not set up properly for traffic flow, not enough workers. Out of 8 only 3 were able to get lunch. We need at least ten workers and hopefully younger ones.
	I enjoyed being a part of the process and I was happy to see a high turnout. Thank you for the training - it sure came in handy.
	Dealt with feuding Dem and Repub supervisors. Repub supervisor was fed up and left to go wait in his car during shut down.
	I would emphasize importance of following all procedures. Give more background on equipment. Explain more significance of bipartisan activity and
	Some concerns regarding our supervisor. Also, the person from the board who came was gruff. I know I did stuff wrong at the beginning. Maybe emphasize the books and what needs done with signature/ID - 1/2 of training was about machines and other more senior folks did that.
	Not enough hole, especially younger workers. Hardest 15 hours work ever. 15 mins. Only not standing. Not enough tracking from check-in to voting.
	I credit our supervisors for their knowledge. It made everything go smoothly.
	More training isn't really needed, but more direction from the on-site leaders is needed.

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COUNTY	COMMENTS
	Overall training was fine however the use of the scanning machine and the rules and uses of provisional ballots was not highlighted or given enough credit. Especially with the inability to reach the Board of Elections.
	Election day was run smoothly - thanks to our two veteran supervisors, with the exception of too few electronic voting machines. Training manual was poorly formatted and the trainer could have been better trained in group facilitation and adult learner techniques.
	Supervisors were terrific, the set up with the poll workers at the table was disastrous and the we were short staffed (not according standard though). The paper for the touch screens needs to have an indicator so you don't put the roll on backwards.
	Experience of previous years workers was very helpful. Lots of "unknowns" for me since it was my first time working.
	My first time so I have nothing to compare it to. I'm glad I did it, but it is more physically demanding than I anticipated. 4:45am till 8:30pm is too long to stand or sit. I would recommend having a mock election site with role playing until people feel comfortable.
	My employer, A.G. Edwards, encourage me to work. It was a good thing to do. I did not attend training but the supervisors directed my work closely.
	Constant work, barely a break for lunch time, and not enough workers or voting machines. Those that had worked before knew the ropes better.
	Need more training on how to look up where voters should go if not in book. Didn't know what to do or what paperwork to fill out.
	The work day was entirely too long, especially for the retirees, 430am to 845pm. But the election process was not difficult at all.
	16-20 hour shifts with no lunch/breaks is simply too long. Need 1/2 day shifts, better and more complete training, sample run-throughs, videos on what to do. Go over the "non-perfect" voter etc.
	Need to learn when certain crises happen how to handle the voter turnout, i.e. equipment breaking down.
	We were so busy no one got a lunch break. We were at the polls from 4:45am to 9:15pm without a break. That's 16 1/2 hours. Didn't get enough training on how to change rolls of paper
	Maybe more hands on with opening and closing the polls.
	Not enough poll workers to get lunch or a break. That is long hours.
	People are so unprepared. Training needs to be done according to job responsibility.
	The success of our precinct and experience I had was a direct result of our supervisors and experience they possess.
	Called the election board several time throughout the day and could not get through - "call could not be completed" Would have been helpful to talk to someone at the Election Board while working the problem table. I wasn't always confident that I was doing the right thing. Training for the problem table should be more extensive and make the assumption that contact with the E.B. will NOT be made.
	Co-workers were cordial, helpful, knowledgeable supervisors should have backed us on "no cell phone" policy. I was told I would learn how to troubleshoot problems on electronic voting machines, scanners, etc. But this was not done.
	It was very long hours, made worse by people who had done it many times before but kept making mistakes. We had to clean up before we could leave at 8:15pm. One short session with the teacher reading the manual to us definitely did not prepare us. We were not even told many things that we had to "play catch-up" about.
	I can't believe that at training you expect people to sit on folding chairs with two large training manuals for 6hrs without tables.
	I was trained as a supervisor asst. sup. But worked as a poll worker. I didn't feel ready to be a sup. But was confident as a poll worker
	Long - long day - has anyone considered 2 shifts? Minimal training - BUT I read the instruction book - it helped. Lack of training really showed in people handling the new machines
	Crew worked very well together. Felt very welcome as the rookie.
	It was a very busy time but some of the Board of Elections workers could have been friendlier.
	Venue too small. Everyone should be trained to do everything
	The poll workers were very nice and I felt like training was adequate
	Training was very unorganized and unprofessional.
	Training was good. However, until there was a rhythm going on Election Day, I felt panicked I would forget something while helping.
	I was in charge of electronic machines mostly - very easy.

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COUNTY	COMMENTS
	There were enough experienced people that I felt fairly confident early in the day.
	Wasn't trained just handed me your pamphlet and said pass them out.
	if we had had more people.
	We did not have enough help at our location. One of the machines broke down and people were lined up at 630 and the lines continued until well
	after 830. I believe our supervisors did the best they could. I did not have even a pottie break all day.
	Should spend more time telling and showing what is expected and what you do as a poll worker.
	Training is substandard, as is the usual. It needs to be much clearer with better examples so a worker can locate process for voting in the most
	common ID circumstances. Training needs to include hands on practice and the "signature book".
	training could have been organized better, brief video of set-up and take-down hands-on training with equipment
	Most voters were in a big hurry and did not want to wait more than 5 minutes
	Lines were sometimes too long and not moving fast enough, have more electronic machines
	Our training did not cover the new identification standard you office required. Voters did not like waiting for two hours to vote. We did not have
	handicapped accessible entrances. They suggested we put signs over the check-in line.
	At the ward I worked the voters would have like to have more electronic voting machines
	Too long of wait for the electronic voting machines. The ballot was so long it took over 5 minutes to go through. The number of machines should be
	based on length of ballot AND number of registered voters
	For those who weren't supervisors the training didn't do enough to familiarize you with the mechanics of voter check in procedures. Voters didn't like
	long lines and were vocal about not wanting to use touch-screen machines.
	Our location didn't have any major lines or problems. Voters were very happy and eager to vote.
	Traffic flow was a problem.
	Not enough touch screens. Some people did not believe that their votes would be counted.
	We only had 2 new workers (including myself) so we were a highly functional group. Due to high voter turnout, we could have used more equipment
	as it caused long lines for ALL equipment
	Why are there not more electronic units? Why are the paper ballots being used?
	Not everyone was receiving their voter card in a timely manner. And, thus, a few voters became upset when they got to the book table and had to go
	back to get their card.
	Voters got frustrated with wait but I'm concerned with accuracy. I can calm them reminding them of that.
	Can't vote straight ticket...had to wait too long.
	Need more computer voting machines for our site.
	Long lines to check in and use electronic voting machines.
	More would have liked to have used the electronic voting but the lines were much longer than the paper ballots. Some elec. Machines were also
	down. So busy I only took 10 mins. For eating lunch and 2 bathroom breaks
	Lines were too long and it was just easier to use the scanning machine then wait for an electronic machine; also frustration do to lack of ability to get
	through to Board of Elections.
	Not enough voting machines which caused more to choose paper ballots.
	Get rid of the older workers. People were very frustrated. There needs to be 2 dedicated workers per book and one person as a dedicated floater for
	the table for breaks and lunches.
	Wait was too long. Not enough new machines.
	Not enough privacy. I personally did not agree with the way our machines were placed -- but there was some "cord" issues. Need better system as
	people come in. Signage or someone to give oral directions.
	The polling place that I worked at was OK but the polling place that I voted at did not have enough poll workers.

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COUNTY	COMMENTS
	The touch-screen machines were too slow and broke down. The voter problems are opti-scan machines.
	We had no signage to indicate where they had to start when they came in. WE had too few touch-screen machines, and too many paper machines.
	Not enough privacy. Voting booths should have been facing walls - not the open. Supervisors at location were unwilling to move b/c it had always been done this way before.
	Not enough privacy. Voting booths should have been facing walls - not the open. Supervisors at location were unwilling to move b/c it had always been done this way before.
	Because we had new voting equipment, the poll workers had to do double and triple duty in certain areas, in order for the other poll workers to teach the voters how to use the new voting equipment. We needed dedicated workers for the voting machine separate from the regular.
	People left because the line was too long - you need more places to vote for bigger groups, colleges, etc. People did not trust machines, workers didn't know what they were doing. No privacy.
	"voting electronically is not safe and be cheated" ... "seen it on T.V."
	Need more touch-screen machines. Many machines were out of order a good part of the day because of paper jams. The technician couldn't fix them. I called repeatedly but no one came in.
	All complained about the wait. People used the reader over the touchscreen because the touchscreen line was longer
	There were some upset because they had moved and was not on our books and they found out that they had to go some place else.
	Lines were too long to use the electronic machines.
	Complaints - didn't want to turn off cell phones. - young lady threatened to kick my ass. My suggestion - clarify cell phone policy for voters - clarify what judges can do when policy is violated
	1. Too slow. 2. It would be nice to have volunteers who are not at the sit the entire day it appears they are exhausted after a 12 hour shift. 3. Not organized. 4. The new computerized ballot box is a great idea. These are comments I heard from standing in line for two hours.
	WE had enough training. In the classroom we weren't under pressure. Working live was a little stressful.
	Should tell workers what time expected to leave. Confusion over transportation.
	Paper ballots not working - equipment should be ready to go when door is open
	More of the new machines at Gotch Elementary
	Excited with the touch machines.
	only if endorsed by work. I would not use a vacation day to work at the polls.
	Not enough "touch screen stands"
	Why was one of the touch screens broken. Can't you fix it?" (comment from voter) The experience was one that every voter should experience at one time or another. One suggestion I have to make the pool of volunteers larger is to treat pole workers like jury duty. Employers should be legally obligated to treat poll working and jury duty the same. They are both civic duties which all eligible voters should be obligated to participate in.
	Too few electronic machines, not enough organization as people first entered the room. I also heard that some of the other volunteers were a little too cautious and deliberate. In other words, they were slow. But I thought it went well - these comments were few.
	Waiting too long to vote.
	Please consider offering several different shifts so a volunteer does not have to work the whole day.
	Space too small, needed better organization.
	Lines too long, not enough machines.
	Most didn't trust the electronic machines because of either no paper trail or afraid of hacking.
	some were angry about the long lines and the long wait. Some left the premises to return later and find the same situation. A couple of them threw their paper at us, said some hateful things and left. As I understand it, we were four people short. I know you cannot control the people who accept assignments and do not show up... but perhaps if the incentive were a little bit better, you would have a better turn out of poll workers. there is little glory and certainly a very small compensation for the hours worked and conditions experienced. some that I worked with said they would NOT do it

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	Lines were too long and needed more electronic machines. Everyone who tried the electronic voting like it and said it was easy. The biggest problem at my assigned polling station was the poll workers. I was assigned to a different polling place than my own. The rest of the crew was significantly older, belonged to this location and have worked together for several years. The room was set up the same as always even though there was more equipment. This resulted in an overheated room with no place for people to stand in line. If there was more than 1 person, the lines bled into each other causing confusion. The poll workers greeted voters with "how do you want to vote" instead of explaining the 2 methods and the differences. Voters were confused and then would ask which one was faster. One supervisor constantly was on the other side of the room with a red Personal Electronic Ballot leaving us to work 3 machines with the other PEB. Several times I'd ask her for it or go get it to keep the line moving. One guy attempted to change the paper on the first machine that ran out but gave up quickly leaving me to change the paper on all 3 machines at ab
	New technology, they'd give each voter a 5-minute tutorial by bringing up the actual ballot and showing them how to make and change selections! I'd
	to people while getting the ballot ready and bring them to the instruction page. I was able to talk people through and answer their questions successf
	without looking over the voter's shoulders or at their machines but the other supervisors did not adopt this practice. They appeared at ease "helping"
	their neighbors.
	We should have had signs to show voters which line to get into. Line 1 for A-F, #2 for G-K, etc. There was a lot of confusion because of this. I had
	to direct traffic because of it.
	too long of a wait in line. Waited in line only to find out it was the wrong line or did not show up in registration books. Registered voters had to wait
	in line to vote but, found they were not in voting books requiring them to call the election board for an approval and number before waiting in line
	again to actually vote. I was the person who did all the calling to the election board and the wait to talk to someone was terribly long, up to an hour,
	to reach someone. a more efficient call center is needed for such a large voter turnout so that time spent waiting is minimized or ideally needed.
	Voters Were pleased.
	design of the voting process is very inefficient, as is the fact that so many materials that could be completed prior to voting day are left for the poll
	workers, e.g., filling out voting cards. I have many recommendations and would be happy to share them if they would receive proper consideration.
	otherwise I am far too busy to take the time. {Respondent's name}
	take questions at appropriate stop points, workers were nervous and disorganized
	My only complaint is not getting paid that night when the polls closed. It took way too long to get my check.
	Start recruiting and training earlier. Have more in-depth training and have more electronic machines
	Please hire more poll workers for the next Federal election. Please avoid changing the identification requirements the weekend before an election.
	Photo ID is not the answer to alloy voter fraud concerns. Electronic voting machines are a mistake. We should use paper ballots either marked by
	hand or by using a marking machine. The paper record our electronic machines generated was the main reason the machines broke down. Thank
	you for asking what I think.
	Voters would better know where to go if signs for checking station were posted higher behind the table. Voter books should have index tabs along
	the edge of pages giving reference every few pages to make it easier to find voters' names quickly. Shifts for poll workers so the day isn't so long
	(mine was 4:45am-8:45pm) You might also get more volunteers this way.
	We need more touch screens and more people to help man the machines.
	I felt undertrained on how to run the sign in books. I never touched machines until the end and folks told me what to do. Maybe in the future new
	folks can be shown one last time before polls open by supervisor how things should be filled out. I also recommend that you offer some conflict
	resolution techniques as part of training. Some workers were rude when voters started to get upset.
	One extra person to give each judge a break would have been nice. Otherwise, was great.
	Most of the volunteers didn't get scheduled lunch or breaks. We had a couple elderly guys almost fall over because they were so stiff from sitting. I
	worked at the Florissant poll. We had a crew of 2 supervisors and 2 asst. supervisors. I think 8 poll workers. We need 3 supervisors and 2 asst.
	supervisors and 10 poll workers. The supervisors and one asst. supervisor said they wouldn't return. The elderly workers are fine an small scale
	elections. But for big elections you need to get younger workers. It took an average of one hour and a half just get to the table. It never stopped. The

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	poll workers couldn't function well. They were forgetting to check what the person selcted and didn't tend to the ballots. The only time we made any head way was if a supervisor or asst. supervisor sat at the head of the table and drected traffic. We have a lot of wrok to do. Training was fine. The only problem experienced was the paper. Also, I know about 30 young people that volunteered but were not placed. We sure could have used them.
	I would work again only if my employer allows.
	There should be a pre-established schematic layout for each polling location. Too much time/stress at beginning of day trying to get set up. Perhaps one or two people could be available at open and/or close to help with the physical set up and break down. I know it's difficult to get enough volunteers, but most of the people I know won't or can't work/commit to such a long day. If there could be 2 shifts, with perhaps 2 people staying the hole time I think more people would be willing to volunteer.
	I thought that the paper ballots were much faster than the computer voting machines.
	What would make Election Day run more smoothly? I'm certainly glad you appreciate input from those that worked. Unfortunately, I did hear from one of my co-workers that day that she had indicated methods of improvement, and that none were taken seriously. I, too, will offer my comments, and what you do with them will be up to you. Upon entering the polling place, all voters had to register first by receiving a ticket, then going to their respective table to find their name in the book. There was no sign indicating that they had to come to that table first. Then, these tickets had to be numbered consecutively to indicate the number of voters coming in. This had to be done by hand. It would have been so much simpler to have a sheet of stickers numbered from 1 to say 2000. Then this worker would have only had to place a sticker on the ticket, and not take time to number each ticket individually - possibly making a mistake in counting, writing illegibly, or taking up precious time. Then the voter went to their respective table depending on the first letter of their last name. Again, if there were "inventory control tags" in the form of stickers loaded with their information, t
	registration ticket after they signed the book, again preventing making a mistake, writing illegibly, or taking up precious time. Then the voter had to ch
	paper ballot or electronic. I understand that eventually all voting will be done electronically. Then I'm not sure why we had four electronic machines ar
	six paper machines. A majority of our voters chose the paper machine just because the line to use them was shorter. I also understand that there we
	breakdowns of these electronic machines at some locations. Thankfully, that wasn't our problem. I do know that the gentleman that worked our
	"problem table" was quite busy, helping non-registered voters, changing the paper rolls in the voting machines, relieving workers that went to lunch, e
	As a matter of fact, I doubt if he even too a lunch that day. Although it was non-stop activity, I did enjoy the experience. I met some very nice people,
	and learned a little about the voting system. Being the secretary that I am, I just say many ways to utilize our efforts better, such as using pre-printed
	for repetitive information placement.
	The people who come by to check things out should give suggestions on how to better arrange the specific locations. More privacy needed. More training on what to do if someone isn't in the book and what to fill out if they are/are not in the right location. More training on exactly what has to be signed i.e. voter books, paper ballots, etc.
	Because of the long lines at the electronic ATM type voting machine and the 2 poll workers training the voters, this backed up the lines for the voters getting their ballots. At one point, I had the alphabet from A-R in my line. My particular district had more than 1700 registered voters. They did very well! The group I worked with was terrific!! Only a couple of people lost their cool, but the wait was long. I enjoyed myself immensely. I love the
	I was called and told to be ready for training, but no one called to say if I was or was not needed. I think I should not have to wait and wonder if I would work the polls. I would work if I was contacted.
	Ms. Carnahan you are doing a great job and I am proud of your efforts.
	We will never be able to eliminate the paper ballots unless we have SEVERAL additional elec. Voting machines. People will use them if the lines aren't so long.
	Better phone access to county HQ for when problems arose. Fewer voters
	It appears that the election board does not hire volunteers that are younger. On site I saw elder workers recruit some younger candidates to help move the slow lines. This will give the more experienced workers more time to organize and handle calls and checking identification. It was just a big hassle this year.
	1. A full hour for lunch would have been nice. 2. Again - A 15 hour day is brutal for older volunteers and workers 3. Supervisors need to be more

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	knowledgeable - maybe an extra day of training would benefit
	During peak volume times, length of wait and lack of available voting machines.
	They liked the touch screen but didn't have enough of them. One was broke all day, another was broke half a day. We only had one that worked all day. Some of the voters state they were glad to see younger faces working. Some of the older workers made things harder. Some of the workers did nothing and just watched.
	Voting tickets could be made out as to place and party prior to election. Things might be put in more order; did not leave till 9:30pm.
	The suggestion is: I was part of the pool of people who reported to the head office to be sent there when needed. There was over 75 people there from 6am on. We first got sent to about 8am. When we arrived the poll workers were elated but said that they called for help at 530am and again around 7am. The most hectic time for the polls is right when they open and people are going to vote before they go to work. If the pool of people were dispatched out earlier - it would really help poll workers and voters,
Stone	Contacted me just before the election.
	I had signed up just prior to the election and no other poll workers were needed.
	Just signed up recently - probably Election Day poll workers already scheduled
	As a voter I voted at 6:45am and stood in the wrong line because there was no sign directing us to the book with our name in it. I also heard one poll worker asking for two forms of identification and the other worker only required one.
	A little more organization needed - not clear as to which alpha line to stand in
Taney	I had applied by interenet mid summer and didn't hear anything. I call ed the county clerk and was sent application. I did not hear anything and left town on Oct. 23rd. I got home on Nov. 5th and there were two messages but I thought it was too late. Then she called on the morning of the election and didn't even tell me I was supposed to bring my own lunch. But I was treated very nicely.
	I thought everything went smoothly.
Texas	After I signed up, they called and said they didn't need me.
Webster	Just complaints about the calls they received before election from both sides.
	Very impressed with all aspects of the process. I feel that the staff of the clerks office were highly under appreciated for the amount of time and effort they put into this election process
	The only problem seemed to be the excess spoiled ballots due to erasing
	I had a very positive experience all around. I feel that the clerks office really went above and beyond to ensure a smooth election day for workers and voters.